

EXCITING NEWS!

STUDENT & FINANCIAL AID REFUNDS ARE MOVING TO TOUCHNET!



Solano Community College is excited to announce that student refunds and financial aid refunds will transition from BankMobile to TouchNet beginning **July 10, 2026.**

Many students are already familiar with TouchNet as the College's online payment portal. This transition will allow you to manage both payments and refunds through **one secure and convenient platform.**

WITH TOUCHNET, YOU CAN:



View and pay your tuition and fees **online**



Set up **direct deposit** for faster, secure student and financial aid refunds



Authorize a parent, guardian, or other trusted individual to make **payments**



Enroll in convenient **payment plans**



Access your account information anytime, **anywhere**

GETTING STARTED IS EASY

- 1 Log in to your student portal through **FalconNest**
- 2 Select the **Make the Payment** card



Make Payment

MAKE PAYMENT

 - How To Make a Payment
 - How To Enroll in a Payment Plan
 - How To Set up Direct Deposit
 - How To Add an Authorized User
- 3 Set up your refund preference by enrolling in **Direct Deposit.**
- 4 Explore the available payment and account management options.

ADDITIONAL REFUND OPTIONS AVAILABLE:



Paper checks are available through Checkbook (TouchNet refund provider).

- Checks are mailed to the address on file.
- May take up to **30 days** for delivery.
- Direct Deposit remains the fastest and most secure way to receive your refund.

WHY SET UP DIRECT DEPOSIT?



Direct deposit is the fastest and most secure way to receive your financial aid and other eligible student refunds.

By enrolling in direct deposit through TouchNet, your refunds can be deposited directly into your personal bank account, eliminating mailing delays and reducing the risk of lost checks.



IMPORTANT REMINDER

Students who previously received refunds through BankMobile will need to log in to TouchNet and establish their refund preference **after July 1, 2026.**

Following this transition, TouchNet will serve as the College's primary platform for both student payments and refunds, creating a more streamlined experience for students.

We are excited to provide this enhanced student account experience and look forward to offering a simpler, more secure way to manage your payments and refunds.



NEED ASSISTANCE?

Cashier's Office

✉ CashierOffice@solano.edu

☎ 707-864-7120



WELCOME TO TOUCHNET— YOUR ONE-STOP SOLUTION FOR STUDENT PAYMENTS AND REFUNDS!

