

Coronavirus Disease 2019

COVID-19

What you need to know to keep your family safe and healthy.

Travis AFB BX Pharmacy Operations Updates

BX Pharmacy Hours: Mon-Fri 0800-1700

Script Center Kiosk Hours: Mon-Fri 0800-1700/Sat 1000-1600/Sun 1100-1600

Pharmacy Phone Activation Hot-line: 707-423-7657

- **Activate Electronic Prescriptions by Phone**
- **Pick-Up at the BX Pharmacy**

To encourage social distancing, the BX pharmacy requires phone activation of new electronic prescriptions from DGMC and/or network providers.

Call: 707-423-7657

****As of 6 April 2020, the BX pharmacy at Travis AFB is discontinuing the acceptance of paper and hard copy prescriptions. Prescriptions from downtown providers must be submitted electronically, with the exception of controlled substance prescriptions.****

WHAT CAN YOU DO?

- **Electronic RX:** Provide your doctor with the Travis Electronic Prescribing Pharmacy Name: DoD Travis ePhcy and the pharmacy NCPDP number: 5651559
- **Home Delivery:** Call ExpressScripts at 877-363-1303 or visit www.militaryrx.express-scripts.com/home-delivery to switch your prescription to Home Delivery
- **Network Pharmacy:** Call your retail network pharmacy and ask them to call your MTF to transfer your medication or your provider for a new prescription
- **Refills:** Call 707-423-7600 to refill your prescriptions and pick-up after 3 business days

Determine your medication coverage and copayments here: www.express-scripts.com/tform

