

STUDENT SERVICES MANAGERS MEETING

Thursday, October 23, 2014

9:00 – 10:00 AM

Room 414

AGENDA

Distribution: Jose Ballesteros, Robin Darcangelo, Barbara Fountain, Shemila Johnson, Jerry Kea, Shirley Lewis, Maire Morinec, Jocelyn Mouton, Judie Burtenshaw

1. Customer Service/Phones (Fountain)
2. Friday Trainings (All)
3. Mall Outreach Debrief (Johnson)
4. Work Study/Student Worker Access to Paperclip

Standing Items:

- Customer Service – Extended Hours
- Cohort Default Prevention Plan
- Student Success and Support Program Plan (SSSP)
- Outreach
- Student Equity Plan
- Educational Master Plan
- Accreditation