

The ACT Evaluation/Survey Service For Educational Institutions and Agencies

Student Opinion Survey (2-Year College Form) Graphics Report for **SOLANO COMMUNITY COLLEGE** Code: 0474

> Prepared by ACT Survey Research Services November 19, 2010

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Prepared by ACT Survey Research Services
11/19/10

This report contains pie charts and bar graphs for selected items for your college and for a national normative sample. For all Likert scale items (e.g., 5-point Satisfaction scale), data are displayed for your institution's top and bottom five items as well as the five items with the greatest and least differences for your institution in comparison with national normative data. Please note percentages may not add to 100 due to the effect of rounding.

The "National Norms" used in this report are based on 100,078 student records from 112 postsecondary institutions that administered the ACT Student Opinion Survey (2-Year College Form) between August 1, 2004 and July 31, 2008. Normative data of this type are often referred to as "user norms" because they simply represent a composite of the data obtained by a number of institutions that administered the instrument during a particular period of time. See the "Normative Data Report" for the Student Opinion Survey (2-Year College Form) for more information concerning the nature of the national norms sample.

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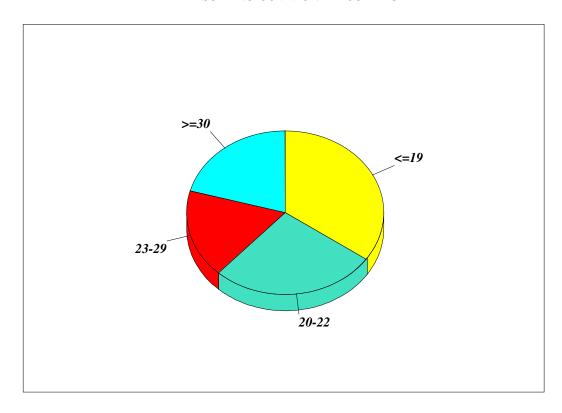


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 & Under	21.2	11.2
19	13.5	15.4
20	11.9	13.0
21	8.6	8.7
22	6.7	5.8
23 to 25	10.0	11.5
26 to 29	7.6	9.4
30 to 39	9.7	13.6
40 to 61	10.5	10.9
62 or Over	.3	.4
<=19	34.7	26.6
20-22	27.1	27.6
23-29	17.6	21.0
>=30	20.6	24.8

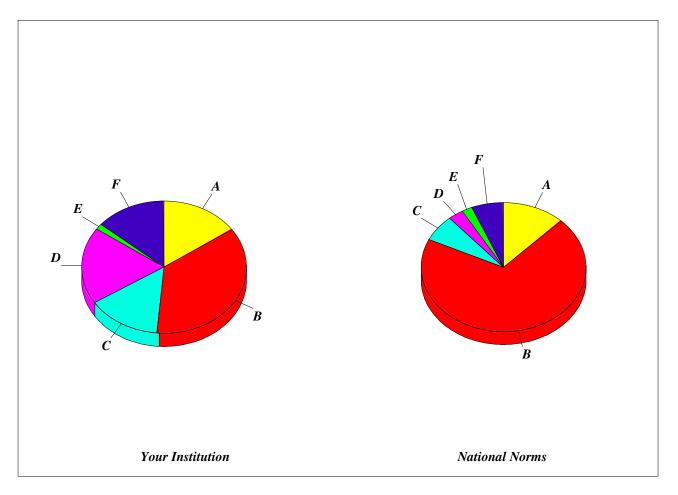


Figure 2. Section I - Background Information, Item C: Racial/Ethnic Group

	Your Institution	Nationa Norms %
Race/Ethnicity	%	%
African American or Black	15.4	12.3
Native American (Indian, Alaskan, Hawaiian)	1.4	2.0
Caucasian or White	36.0	<i>69.8</i>
Mexican American, Mexican Origin	10.5	3.7
Asian American, Oriental, Pacific Islander	18.8	2.9
Puerto Rican, Cuban, Other Latino or Hispanic	4.1	3.0
Other	6.8	2.6
Prefer not to respond	7.0	<i>3.7</i>
A. Black	15.4	12.3
B. White	36.0	<i>69.8</i>
C. Hispanic	14.6	6.7
D. Asian	18.8	2.9
E. Native American	1.4	2.0
F. Other/Prefer not to respond	13.8	6.2

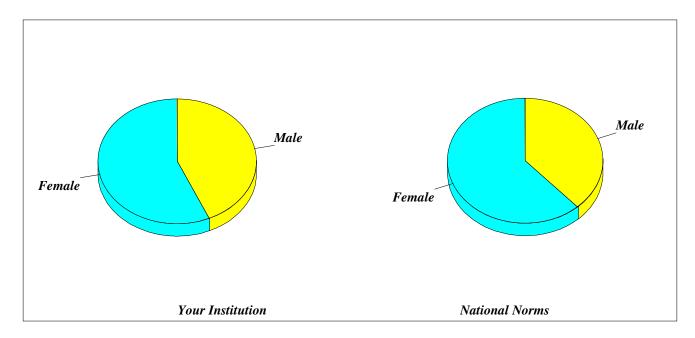


Figure 3. Section I - Background Information, Item F: Sex

Sex	Your Institution %	National Norms %
Male	43.4	38.4
Female	56.6	61.6



Figure 4. Section I - Background Information, Item I: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	42.1	27.6
1 to 10 Hours	6.3	6.6
11 to 20 Hours	17.2	16.1
21 to 30 Hours	16.2	18.9
31 to 40 Hours	11.2	20.5
Over 40	7.0	10.2
0 or Only Occasional Jobs	42.1	27.6
1 to 10 Hours	6.3	6.6
11 to 20 Hours	17.2	16.1
21 to 30 Hours	16.2	18.9
Over 31 Hours	18.2	30.7

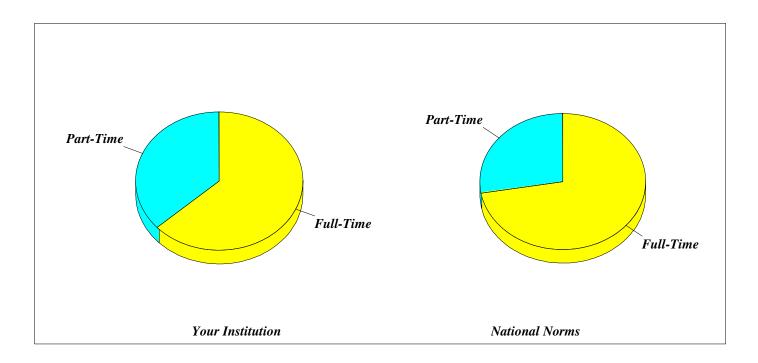


Figure 5. Section I - Background Information, Item J: Enrollment Status

Enrollment Status	Your Institution %	National Norms %
Full-Time	63.3	72.3
Part-Time	36.7	27.7

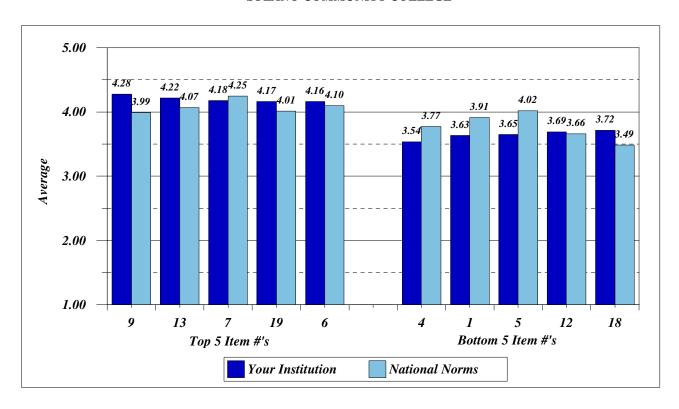


Figure 6. Section III - College Services: Satisfaction with College Services for Those Who Have Used This Service

			ır ıtion	Natio Nor		
Item #		% Used	Avg	% Used	Avg	
Top :	5 for Your Institution					
9	Student health services	11.8	4.28	6.7	3.99	
13	College-sponsored social activities	7.6	4.22	14.1	4.07	
7	Library/learning resources center facilities and services	59.2	4.18	62.6	4.25	
19	Veterans services	9.5	4.17	5.4	4.01	
6	Recreational and intramural programs and services	6.4	4.16	9.8	4.10	
Botto	m 5 for Your Institution					
4	Job placement services	6.8	3.54	6.9	3.77	
1	Academic advising/course planning services	55.2	3.63	56.8	3.91	
5	Financial aid services	39.4	3.65	51.9	4.02	
12	Cafeteria/food services	49.1	3.69	42.3	3.66	
18	Parking facilities and services	71.3	3.72	72.5	3.49	

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied) NOTE: Items with fewer than 10 respondents were not included in the analyses.

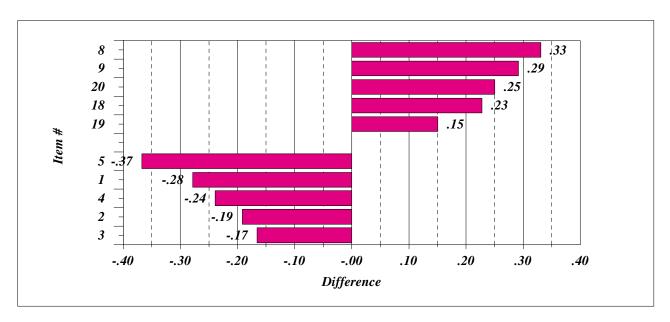


Figure 7. Section III - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Item	ı #	Your Institution Avg	National Norms Avg	Difference
Large	est Positive (or Smallest Negative) Differences			
8	Resident hall programs and services	4.07	3.74	.33
9	Student health services	4.28	3.99	.29
<i>20</i>	Day care services	4.15	3.90	.25
18	Parking facilities and services	3.72	<i>3.49</i>	.23
19	Veterans services	4.17	4.01	.15
Larg	rest Negative (or Smallest Positive) Differences			
5	Financial aid services	3.65	4.02	37
1	Academic advising/course planning services	3.63	3.91	28
4	Job placement services	3.54	3.77	24
2	Personal counseling services	3.78	3.97	19
3	Vocational guidance/career planning services	3.82	3.99	17

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

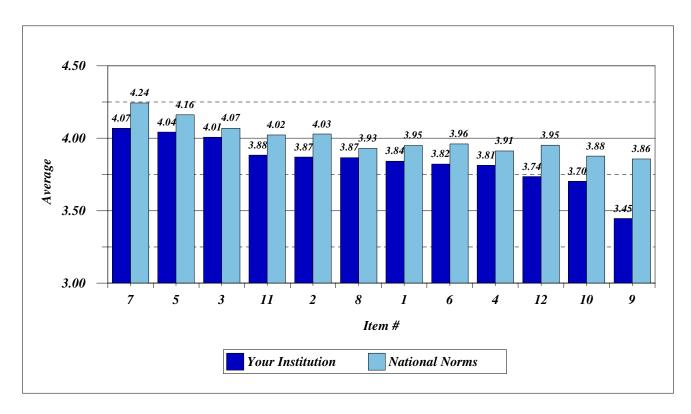


Figure 8. Section IV - College Environment: Satisfaction level with the Academic Aspects of this College

Item	#	Your Institution Avg	National Norms Avg
7	Class size relative to the type of course	4.07	4.24
5	Attitude of the teaching staff toward students	4.04	4.16
3	Quality of instruction in your major area of study	4.01	4.07
11	Challenge offered by your program of study	3.88	4.02
2	Course content in your major area of study	3.87	4.03
8	Flexibility to design your own program of study	3.87	3.93
1	Testing/grading system	3.84	3.95
6	Variety of courses offered at this 2-year college	3.82	3.96
4	Out-of-class availability of your instructors	3.81	3.91
12	Preparation you are receiving for your chosen occupation	3.74	3.95
10	Value of the information provided by your advisor	3.70	3.88
9	Availability of your advisor	3.45	3.86

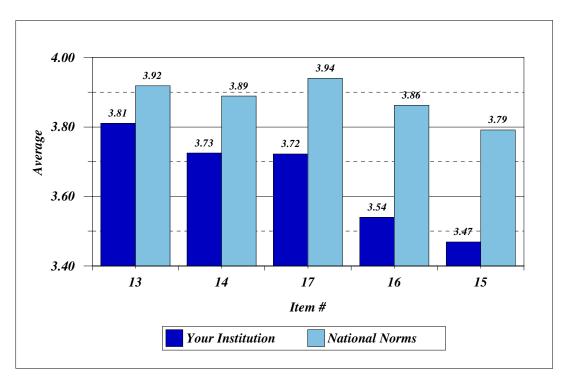


Figure 9. Section IV - College Environment: Satisfaction level with the Admissions Aspects of this College

Iten	ı #	Your Institution Avg	National Norms Avg
13	General admissions/entry procedures	3.81	3.92
14	Accuracy of college information you received before enrolling	3.73	3.89
17	College catalog/admissions publications	3.72	3.94
16	Assistance provided by the college staff when you entered this college	3.54	3.86
15	Availability of financial aid information prior to enrolling	3.47	3.79

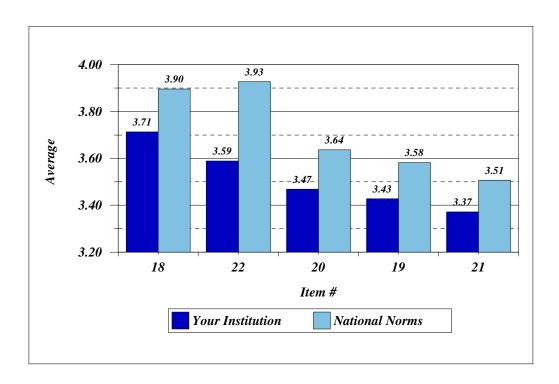


Figure 10. Section IV - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item	ı #	Your Institution Avg	National Norms Avg
18	Rules governing student conduct at this college	3.71	3.90
22	Personal security/safety at this campus	3.59	3.93
20	Academic probation and suspension policies	3.47	3.64
19	Student voice in college policies	3.43	3.58
21	Purposes for which student activity fees are used	3.37	3.51

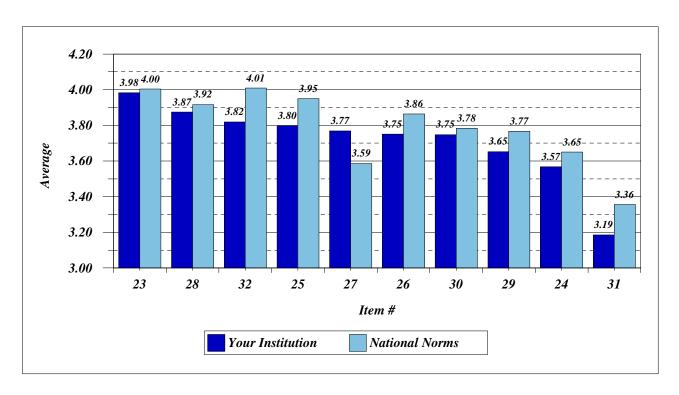


Figure 11. Section IV - College Environment: Satisfaction level with the Facilities Aspects of this College

Item	#	Your Institution Avg	National Norms Avg
23	Classroom facilities	3.98	4.00
28	Study areas	3.87	3.92
<i>32</i>	General condition and appearance of the buildings and grounds	3.82	4.01
25	Business-training facilities/equipment	3.80	3.95
27	Athletic facilities	3.77	3.59
26	Laboratory facilities	3.75	3.86
<i>30</i>	College bookstore	3.75	3.78
29	Student community center/student union	3.65	3.77
24	Industrial arts/shop facilities	3.57	3.65
31	Availability of adequate housing for students	3.19	3.36

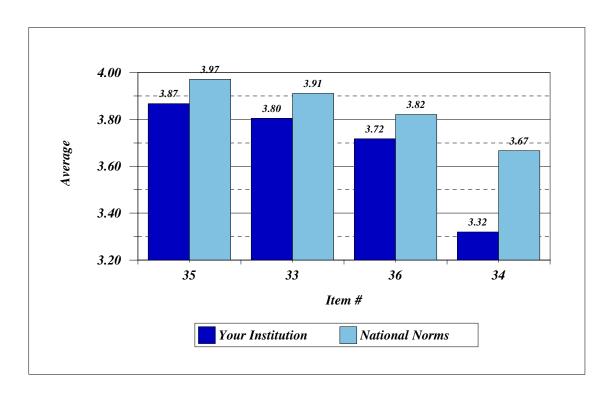


Figure 12. Section IV - College Environment: Satisfaction level with the Registration Aspects of this College

Item #		Your Institution Avg	National Norms Avg	
35	Academic calendar for this college	3.87	3.97	
33	General registration procedures	3.80	3.91	
36	Billing and fee payment procedures	3.72	3.82	
34	Availability of the courses you want at times you can take them	3.32	3.67	

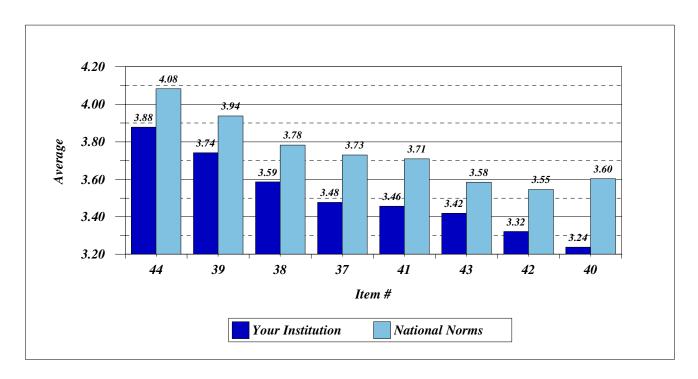


Figure 13. Section IV - College Environment: Satisfaction level with the General Aspects of this College

Item #		Your Institution Avg	National Norms Avg
44	This college in general	3.88	4.08
<i>39</i>	Racial harmony at this college	3.74	3.94
<i>38</i>	Attitude of the college nonteaching staff toward students	3.59	<i>3.78</i>
<i>37</i>	Concern for you as an individual	3.48	3.73
41	Opportunities for personal involvement in college activities	3.46	3.71
43	College media (student newspaper, campus radio, etc.)	3.42	3.58
42	Student goverment	3.32	3.55
40	Opportunities for student employment	3.24	3.60

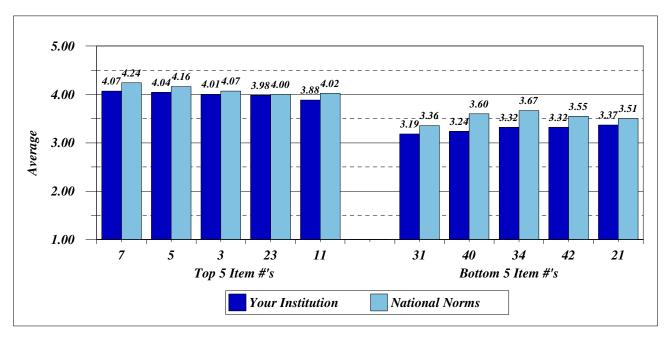


Figure 14. Section IV - College Environment: Satisfaction with All Aspects of this College

Item #		Your Institution Avg	National Norms Avg	
Top 5	for Your Institution			
7	Class size relative to the type of course	4.07	4.24	
5	Attitude of the teaching staff toward students	4.04	4.16	
3	Quality of instruction in your major area of study	4.01	4.07	
23	Classroom facilities	3.98	4.00	
11	Challenge offered by your program of study	3.88	4.02	
Botton	n 5 for Your Institution			
31	Availability of adequate housing for students	3.19	3.36	
40	Opportunities for student employment	3.24	3.60	
34	Availability of the courses you want at times you can take them	3.32	3.67	
42	Student goverment	3.32	3.55	
21	Purposes for which student activity fees are used	3.37	3.51	

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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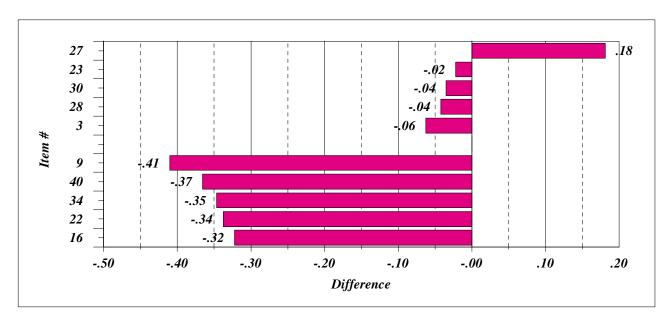


Figure 15. Section IV - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item	#	Your Institution Avg	National Norms Avg	Difference
Large	st Positive (or Smallest Negative) Differences			
27	Athletic facilities	3.77	3.59	.18
23	Classroom facilities	3.98	4.00	02
<i>30</i>	College bookstore	3.75	3.78	04
28	Study areas	3.87	3.92	04
3	Quality of instruction in your major area of study	4.01	4.07	06
Large	st Negative (or Smallest Positive) Differences			
9	Availability of your advisor	3.45	3.86	41
40	Opportunities for student employment	3.24	3.60	37
34	Availability of the courses you want at times you can take them	3.32	3.67	35
22	Personal security/safety at this campus	3.59	3.93	34
16	Assistance provided by the college staff when you entered this colleg	3.54	3.86	32

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied) NOTE: Items with fewer than 10 respondents were not included in the analyses.