Curriculum Office

Suggests staying with META after discussions with fellow Curriculum Analysts
eLumen/CurriQunet Pros & Cons

Staying with CurriQunet META		Moving to eLumen	
Pros	**Cons**	**Pros**	**Cons**
The system works well now for Curriculum	Although they have zendesk it still takes a while for a ticket to be completed	Nice for Faculty	Data Migration
Have gone to zendesk for helpdesk		Integrates with Canvas	Data Transfer
		COCI is looking to use eLumen	Back End user functionality
			Does not really speak to banner but has an extract that is not always accurate
			Historical information is in PDF format
			Courses have to be active to be in program
			Super users cannot edit completely once active/in review
			There are no originators, All faculty within a division can edit

Curriculum Office

College 1 (College of the Canyons, Fresno City, West Valley, Mendocino, Merced)

College 1 voted to use ELumen for curriculum management. We already had the program review part and was in the middle of implementing it. I'm not involved with ELumen, but I hear from the curriculum chair down the hall. It's been a very difficult transition. We had to hire an outside vendor to get the bulk of the curriculum into ELumen and now there's a team of people manually going through each course and program and correcting what didn't come over correctly. It will take weeks to get it balanced.

I'm responsible for the catalog and went with Digarc. I love it so far. They are such a good team of people to work with. The extent of my participation was proofing a spreadsheet they prepared. I also believe it's necessary to have a good webmaster on board--mine was a treasure. She designed the catalog home page to flow with our website. She made sure the mobile app was good to go. I don't think it would have gone as well without her.

College 2

Our transition to eLumen was not as smooth as they lead us to believe it would be. Once the courses are uploaded into the system, I had to manually review each course (and program) and populate missing information and format. It took me about three solid months to complete all that work for courses, working on it 20+ hours a week. Keep in mind we are a small school so we only have about 800 courses. We were told that historic information would also be uploaded, but that was not the case. We hit many road blocks along the way, some got resolved, some we are still waiting to get resolved. As with every system, there are limitations. We were told the system had some features that in the end it did not. To be completely honest, I feel like they released the curriculum component of the system too soon. They have made several changes since we implemented the system.

We have found that eLumen is easier on the front end (for faculty entering a proposal), but it is more difficult for those of us on the back end. It is hard to tell what was changed from one version to another, you can't go back and see what has been modified after the proposal has been approved, etc. Our Articulation Office is especially irritated with the system.

We have been frustrated but are moving along and making it work. If we had an opportunity to switch to a different system, we would go with CourseLeaf. We were using Curricunet 2.0 before we switched to eLumen.

eLumen does have great customer service and they are very nice but that only goes so far. I don't want to talk bad about eLumen, but I also want to be honest about our experience.

College 3

Two years ago, we had Curricunet. Elumen looks good and is easy to navigate; however, to this date, it requires much more work from us than Curricunet did. For example, they have not been able to produce a customized curriculum agenda item for us so far. We believe, nonetheless, that it is going to pay off in the end. Realistically, the first years you are going to have to allocate many work hours to it.

I have cc'd D, who has been our savior in this transition. Although we work together on a team of two and share the same job title, she may have a different and more informed perspective than mine given her far greater exposure to managing the implementation of Elumen for our College.

College 4 – started transition a year ago

Back end user life 3x workload if not more
Workflow are not as nice, no originator, any faculty can edit a proposal,
System does not have automatic move forward through workflow
Inconsistencies, constantly troubleshooting, one week will work and then it wont
Has not seen uploaded into Banner, be warry of history, would not save time
Program module has a lot of problems – You can only have active courses in programs no pending
For a year not solved major issues
Organization charts are tricky
Almost 6 months to get data from Bill – would have rather copy and pasted had to copy majority any way
2 people – 3-4 months - 1500 courses faster without bill many formatting issues with him
Functioning but not well, elumen is not as intuitive
As Curriculum Analyst we cannot get and edit everything
If you need to make an edit you have to change the term effective
Courses and programs don't speak to the correct courses if changes

College 5

We transitioned from CurricUNET to eLumen about 2 and half years ago. The transition of data was tough as I basically had to go through each course individually and make sure everything transferred over correctly and then "approve" each course. We were once of the first adopters of eLumen's curriculum module so things may be different now? I've gotten used to eLumen so the background stuff goes pretty smoothly for me as I've learned all the quirks...similar to how it took me a couple cycles to get used to the CurricUNET quirks!

Our faculty seem to like the SLO assessment module of eLumen, this is why we went with eLumen as the faculty wanted to go with the SLO assessment module eLumen has and we wanted our curriculum management module to be in the same system so the SLO's could be pulled directly from the curriculum module.