

All Direct Loan borrowers must create an account with their Loan Servicer

Federal student loan servicers handle the administration of your loans on behalf of the Department of Education, including billing, deferments, customer service, and other options.

Use the National Student Loan Data System (NSLDS) to obtain current loan balances and to verify your servicer(s). You will need your FSA ID to access this database. You can access NSLDS at www.nsls.ed.gov. If you need to retrieve your FSA ID go to <https://fafsa.ed.gov>

1. Once you are in to NSLDS, find your loan servicer information.
 - a. Locate Loan information table.
 - b. Click the number in the blue box next to your loan information.
 - c. Look for the Servicer/Lender/guaranty Agency/ED Servicer Information, box and under Contact you will see DEPT OF ED/ (Servicer Name) (ex. DEPT OF ED/NELNET) this is your servicer.
 - d. Check all loans as you may have multiple servicers.
2. Go to your Loan Servicers webpage and create an online account.
3. Once your account has been created print out a copy of the home page screen that includes; your name and the servicer's name. **Bring this copy to the Financial Aid office.**

Direct Loan Servicers:

Nelnet www.nelnet.com	1-888-486-4722
Great Lakes Educational Loan Services, Inc. www.mygreatlakes.org	1-800-236-4300
Navient (formerly Sallie Mae) www.navient.com	1-800-722-1300
FedLoan Servicing (PHEAA) www.myfedloan.org	1-800-699-2908
MOHELA www.mohela.com	1-888-866-4352
HESC/EdFinancial www.edfinancial.com/DL	1-855-337-6884
CornerStone www.MyCornerStoneLoan.org	1-800-663-1662
Granite State - GSMR www.gsmr.org	1-888-556-0022
OSLA Servicing www.osla.org	1-866-264-9762
VSAC Federal Loans www.vsacfederalloans.org	1-888-932-5626
Debt Management and Collections System www.myeddebt.com	1-800-621-3115

