

All Direct Loan borrowers must create an account with their Loan Servicer

Federal student loan servicers handle the administration of your loans on behalf of the Department of Education, including billing, deferments, customer service, and other options.

Use the National Student Loan Data System (NSLDS) to obtain current loan balances and to verify your servicer(s). You will need your FAFSA PIN to access this database. You can access NSLDS at www.nsls.ed.gov. If you need to retrieve your PIN go to www.pin.ed.gov.

1. Once you are in to NSLDS find your loan servicer information.
 - a. Locate Loan information table.
 - b. Click the number in the blue box next to your loan information.
 - c. Look for the Servicer/Lender/guaranty Agency /ED Servicer Information, box and under Contact you will see DEPT OF ED/(Servicer Name) (ex. DEPT OF ED/NELNET) this is your servicer.
 - d. Check all loans as you may have multiple servicers.
2. Go to your Loan Servicers webpage and create an online account.
3. Once your account has been created print out a copy of the home page screen that includes; your name and the servicer's name. Bring this copy to the Financial Aid office.

Direct Loan Servicers

Direct Loan Servicing Center

NSLDS Servicing Code 00100
PO Box 5609
Greenville, TX 75403-5609
(800) 848-0979
www.dl.ed.gov

Student Loan Servicing Center (ACS)

Dept of Ed/ACS – NSLDS Servicing Code: 700577
(800) 508-1378
www.ed-servicing.com

FedLoan Servicing (PHEAA)

Dept of Ed/FedLoan Servicing (PHEAA) – NSLDS Servicing Code: 700579
(800) 699-2908
www.myfedloan.org

Great Lakes Educational Loan Services

Dept of Ed/Great Lakes - NSLDS Servicer Code 700581
(800) 236-4300
www.mygreatlakes.org

Nelnet

Dept of Ed/Nelnet – NSLDS Servicing Code 700580
(888) 486-4722
www.nelnet.com

Sallie Mae

Dept of Ed/Sallie Mae – NSLDS Servicing Code 700578
(800) 722-1300
www.opennet.salliemae.com